UNIT 4:

### CPE458: Basic Counselling Skills- Open elective

Objectives: This paper aims at introducing the students to an overview of counseling. Special

emphasis is laid on learning basic skills. The students are also introduced to ethical issues in

counseling.

UNIT I:

# Introduction to Counselling

Introduction: Meaning, definition and scope of counseling, Historical development of counseling; Characteristics/Qualities of an effective Counsellor; Counselor-counselee relationship – core conditions. The role of values in helping; Exposing values versus Imposing them; Value Conflict with Clients. Values in action- Humanizing the helpful profession. Ethical relationships and issues in counselling - counselors competence, client's autonomy, contracts, confidentiality, client protection

### UNIT 2

Approaches in Counselling

Different Approaches to counseling (in brief) – Psychodynamic, Cognitive Behavioural. Common Concerns of beginning Helpers- Exploring self doubts and fears, Transference and counter transference, Dealing with difficult clients – dealing with resistance and reluctance.

### UNIT 3

**Basic Counselling Skills:** 

The Micro Skills approach; Attending Behavior- Introduction; Skills- Visual/ Eye contact, Vocal Qualities, Verbal Tracking, Attentive and Authentic Body Language, Usefulness of Silence; Observation skills, Listening – Kinds of listening, Reasons for inadequate listening, Responding - Kinds of Responses, Open and Closed questions, , Encouraging, Paraphrasing, Summarization and Reflection of Feeling and Basic Empathy.

No.of Hrs.40

10Hrs.

10Hrs.

10Hrs.

Stages of Helping Process

The Skilled Client Model : Stage 1- Relating, Stage 2 – Understanding, Stage 3 – Changing. Gerard Egan's stage Model

## Books for Reference

1. Corey, M., S. & Corey, G. (2003). *Becoming a helper*,(4th Ed). Pacific Grove, CA.: Brooks/Cole Publishing Company.

2. Corey, G. (2001). *Manual for Theory and Practice of Counseling and Psychotherapy* (6<sup>th</sup>Ed ) Pacific Grove, CA: Brooke/Cole Publishing Company.

3. Cromier, W., H., &Cromier, L., S. (1991). *Interviewing Strategies for Helpers: Fundamental Skills and Cognitive Behavior*. Pacific Grove, CA: Brooke/Cole.

4. Dryden, W., Horton, I. & Mearns, D. (1995). *Issues in professional counselors training;* London: Cassell.

5. Egan, G. (2001). *The skilled helper: A problem management approach to helping*.(7<sup>th</sup> Ed). Pacific Grove, CA: Brooke/ Cole Publishing Company.

6. Gibson R.L. & Mitchell M.H. (2008) *Introduction to counseling and Guidance*, 7<sup>th</sup> Ed). New Delhi: Prentice Hall of India Pvt, Ltd.

7. Ivey A., E. & Ivey M., B.(2003).*Intentional interviewing and counseling* (5<sup>th</sup> Ed). Pacific Grove CA: Brooke/Cole Publishing Company

8. Jones, R. N. (2002), Bassic Counseling Skills. London: Sage Publications.

9. Jones, R. N. (2002), Essential Counseling and Therapy Skills. New Delhi: Sage Publications.

10. McLeod J., (2003) An Introduction to Counselling (3rd Ed). Jaipur, India :Rawat Publications.

11. Rao, S.N. (1991) *Counselling and Guidance* (2<sup>nd</sup>Ed) . New Delhi: Tata McGraw Hill Publishing Co. Ltd.

12. Woolf, R., Dryden, W. & Strawbridge S. (2003) *Handbook of Counselling Psychology*. New Delhi: Sage Publications.